

Electronic Acknowledgement Receipt

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Title of Invention:	Method and Apparatus for Routing a Service Request
First Named Inventor:	Antoine De-Poorter
Customer Number:	27045
Filer:	John Han/Pamela J Shultz
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1	Information Disclosure Statement (IDS) Filed	06_1185_IDS_P17924US1.pdf	91977	no	2

Warnings:**Information:**

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2

Foreign Reference

06_1185_ref_WO200202180
4A1.pdf

6699386

no

140

Warnings:**Information:**

3

Foreign Reference

06_1185_ref_WO200300757
1A1.pdf

704219

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17

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Total Files Size (in bytes):

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.